



Kurt Lieblong, PE, CVS Production Support Office

# Objectives

- What is ERC
- The Benefits to ERC
- Account types
- Basic Navigation
- Common User Problems
- New Enhancements





#### What is ERC?

- A web-based comments and responses application for plan/document reviews
- Allows for multiple access with no special software





#### **Benefits of ERC**

- Centralized location for all comments & responses
- Allows for easy tracking of review status
- Archives submittals for future reference
- Sends email notices for new entries, due date reminders, late comments and responses notifications



#### **User Account's**

- Two types of Accounts
  - ✓ RACF (also known as mainframe)
  - ✓ Internet Subscriber Account (ISA)
- Updating Account Information
  - ✓ RACF: handle through FDOT Service Desk
  - ✓ ISA: handle by user through ISA Web Site
  - ✓ Password Re-sets:

E-Mail: FDOT.ServiceDesk@dot.state.fl.us



#### **User Account's**

RACF Accounts can expire if tied to a project

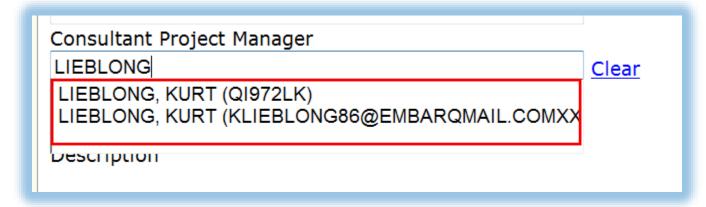
#### DON'T IGNORE E-MAIL NOTIFICATION

RACF or ISA

**NOT BOTH** 



#### **User Account's**



# WHICH ACCOUNT TO CHOOSE FOR THE ASSIGNMENT?





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#### **FDOT User Sign-in Portal**



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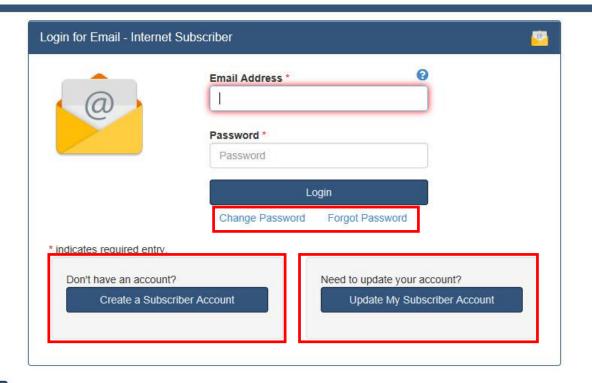
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#### FDOT User Sign-in Portal

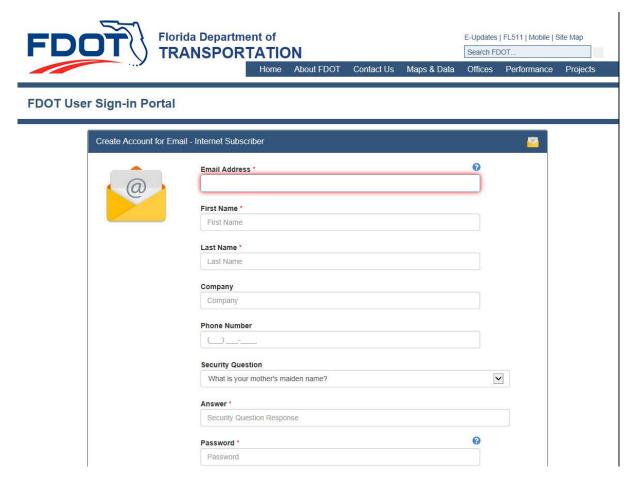


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# **Creating an ISA Account**





# Maintaining an ISA Account

- Updating ISA account information
- Go to ISA Web Site

https://fdotws1.dot.state.fl.us/internetsubscriberaccount/



Internet Subscriber Account



# Maintaining an ISA Account



#### Internet Subscriber Account

By logging on to a FDOT system, you acknowledge your responsibility to comply with all laws, rules, directives, policies, and procedures related to the use and security of information technology resources. Unauthorized use is strictly prohibited. You are hereby on notice that you should have no expectation of privacy as to your use of Department information technology resources as all data is potentially subject to Florida's public records law.

User ID Password		Login with your ISA User ID and passwo
	Log In	
	Change Password	
	Create a new Account	

This site is maintained by the FDOT Office of Information Systems Questions or Comments? Please Contact:

Service Desk @ (866) 955-4357 Internet Privacy Policy, Disclaimer & Credits



password

# Maintaining an ISA Account



Change Email Address



Internet Subscriber Account

	Services	
Email Address:	KLIEBLONG86@EMBARQMAIL.COM	
First Name:	KURT	
Last Name:	LIEBLONG	Update your information and click Update
Company Name:	FDOT	
Phone Number:	(850) 414-4787	Update your Challenge Question and Answer
Status:	ACTIVE ACCOUNT Unsubscribe Update	
Challenge Question:	WHAT IS YOUR MOTHER'S MAIDEN	NAME? ▼
Challenge Answer:		
	Change Challeng	e

Please remember if you change your e-mail address, this will change your ISA User Id

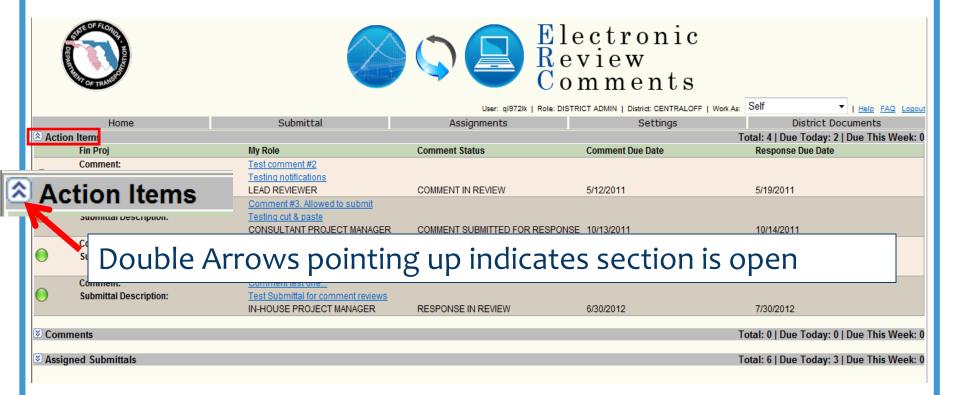




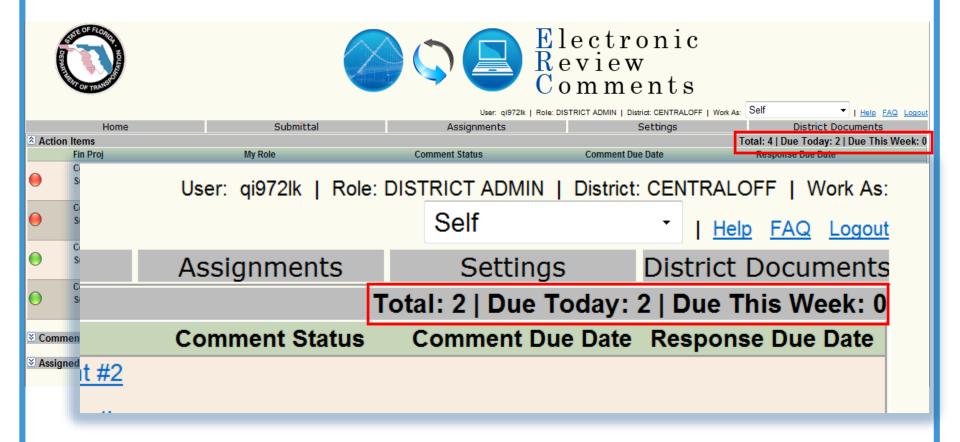


- Three Sections
  - Action Items: list of active comments on a submittal that requires action from the user
  - Comments: list of all comments created by a user on an open submittal
  - Assigned Submittals: list of all open submittals assigned to the user















User: qi972lk | Role: STATE ADMIN | District: CENTRALOFF | Work As: | Self I Help FAQ Logout Submittal Home Assianments District Documents Total: 26 | Due Today: 26 | Due This Week: 0 Action Items Fin Proi My Role **Comment Status** Comment Due Date Response Due Date Comment: No Comment **Submittal Description:** Phase I plans have been posted to sharepoint for your review. Please let m... 424613-1-32-01 REVIEWER RESPONSE SUBMITTED 6/4/2010 7/31/2010 Comment Due Date Response Due Date My Role Fin Proj **Comment Status** Comment: No Comment Submittal Phase I plans have been posted to sharepoint for your review. Please let m.... **Description: RESPONSE REVIEWER** 424613-1-32-01 6/4/2010 7/31/2010 **SUBMITTED** 

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- Green indicates that the due date is more than 1 week away
- Yellow indicates that the due date is within 1 week
- Red indicates that the due date has passed
- Blue indicates that the due date has passed and there is nothing assigned for action

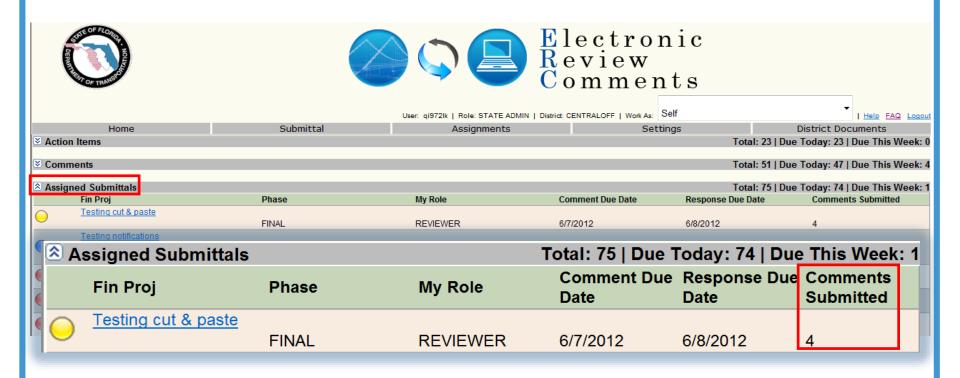






User: qi972lk | Role: STATE ADMIN | District: CENTRALOFF | Work As: | Self Home Submittal Assignments Settings District Documents Action Items Total: 23 | Due Today: 23 | Due This Week: 0 Comments Total: 51 | Due Today: 47 | Due This Week: 4 My Role **Comment Status** Assigned To Comment Due Date Response Due Date No Comment My Comment: Submittal Description: Phase I plans have been posted to sharepoint for your review. Please let m... 424613-1-32-01 RESPONSE SUBMITTED KURT LIFBLONG 6/4/2010 7/31/2010 My Comment: Based on the anticipated Shoulder Treatment (p. 7) and the Performance Turf... Submittal Description: SR 200 from Citrust County Line to pavement change south of CR484 LEAD REVIEWER 6/7/2010 6/21/2010 My Comment: If this project requires NPDES coverage, a drainage map or narrative will n. Comments Total: 51 | Due Today: 47 | Due This Week: 4 **Comment Response Assigned To** My Role Comment Status Fin Proj **Due Date Due Date** My No Comment Comment: Submittal Phase I plans have been posted to sharepoint for your review. Please let m.... **Description:** 424613-1-32-**RESPONSE KURT LIEBLONG REVIEWER** 6/4/2010 7/31/2010 01 SUBMITTED

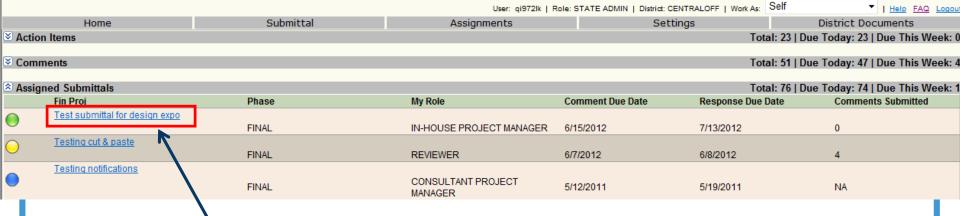
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Click to go to the Submittal Screen



### **Submittal Screen**

Submittal



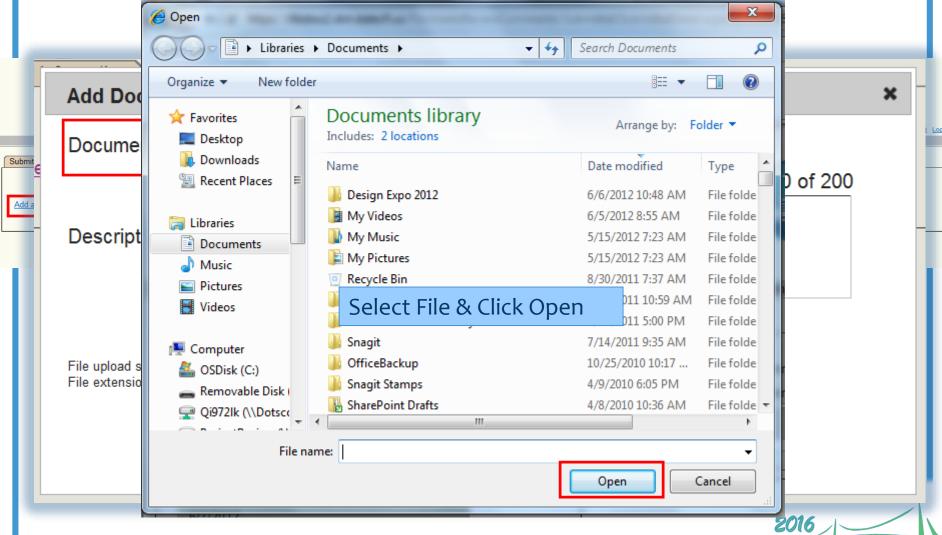


User: qi972lk | Role: Reviewer | District: CENTRALOFF | Work As: Self

District Documents

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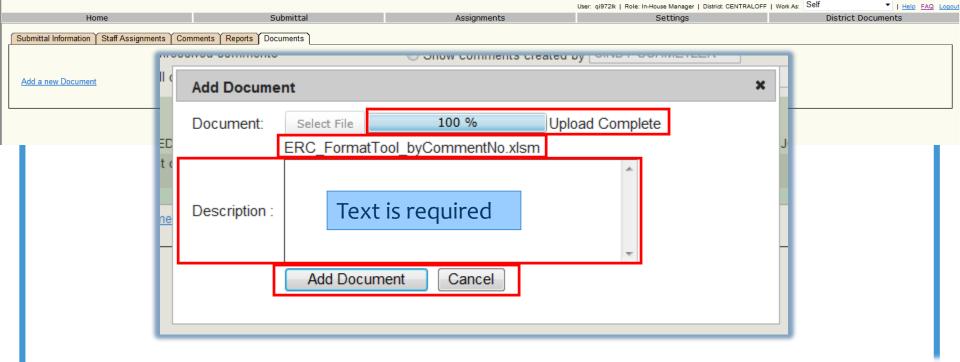
Financial Project Id: 424613-1-32-01 Financial Project Description: SR 10 (US 90) FF	ROM OKALOOSA CO	D LINE TO CO	UNTRY CLUB DRIVE			
Submittal Information Staff Assignments Co	mments Reports	Documents	Related Submittals			
Financial Project Id  424613	O COUNTRY CLUB E	your revie		Date Received 5/17/2010 Comment Due Date 6/4/2010 Response Due Date 7/31/2010 PM Comment Review Period 0 days PM Response Review Period 0 days Allow Unassigned Response		Copy Submittal
	Screen displays information related to the submittal. This information is entered by District Administrator, In-house PM or someone designated					
				ubmittal Creator'	2016	



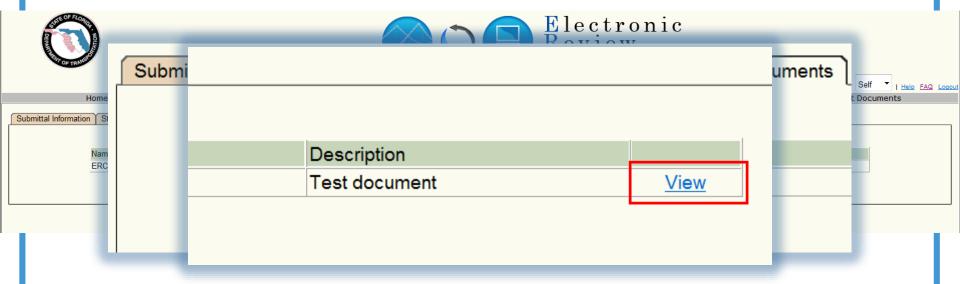
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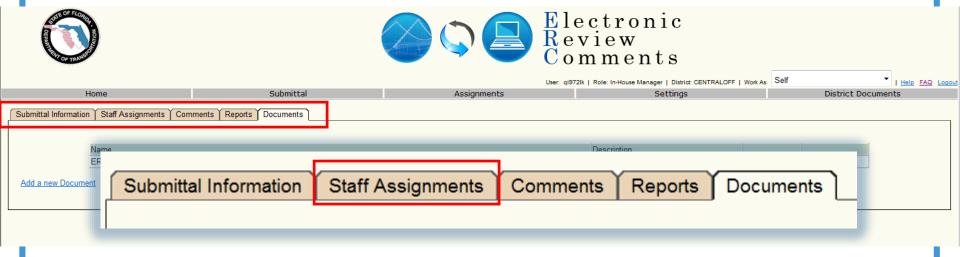






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# Staff Assignment Screen





Add Designer	USEI. GISTZIK   ROIE. CONSULTANT PM   DISTRICT. CENTRALOFF   WORKAS.
Designer:	
Role:	Lead Designer -
Select Lead:	
Category:	ENVIRONMENTAL MANAGEMI ENVIRONMENTAL PERMITS ESTIMATES GEOTECH/MATERIALS (Press Ctrl to select multiple categories)
Due Date:	7/13/2012
Allowed to Submit:	
	Add Cancel



# Staff Assignment Screen





User: qi972lk | Role: CONSULTANT PM | District: CENTRALOFF | Work As: Self

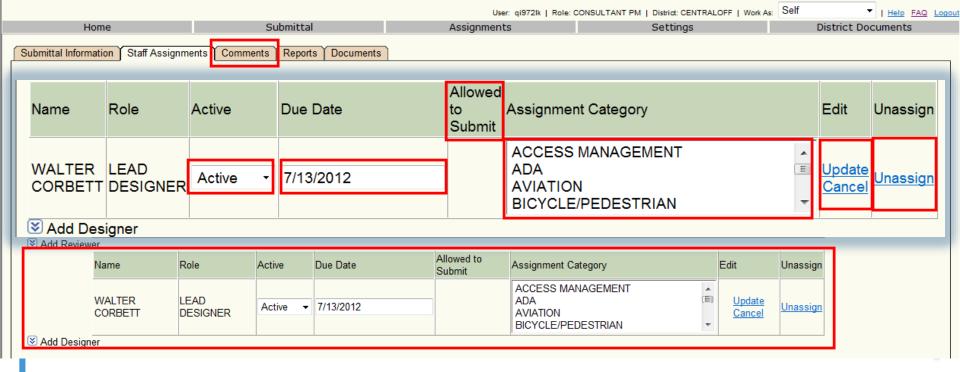
Home		Submittal		Assignme	nts		Settings		D	istrict Do	ocuments
Submittal Information S	aff Assignments	Comments Reports Docu	ments								
		Select assignr	nents from a Defa	ult list (OR) Type portion of a r	name in the fields to ma	nually select an assi	gnment				
Default List: SELECT	•										
In House				Consulta	ant						
Project Manager				Project M	lanager						
LIEBLONG, KURT (QI97	ZLK)		EHRHARDT, JT (KNATCJE)								
PM Assistant											
Name		Role	Status C	omments Created	Due Date	Allowed t	o Submit E	Edit	Unassign		
DIANA F	RAY	LEAD REVIEWER	Active	0	06/15/20	12	N/A	Edit	<u>Unassign</u>		
	JOSEPH NALLEY	Y REVIEWER	R Active	3	06/15/20	12	No	<u>Edit</u>	<u>Unassign</u>		
									,		
Name	Ro	ole	Active	Due Date	Allowed to	Submit	Assignmen	t Ca	ategory	Edit	Unassign
WALTER COR	RBETT LE	EAD DESIGNER	Active	07/13/2012	N/	A	ROADWA	٩Y١	PLANS	Edit	<u>Unassign</u>



# Staff Assignment Screen



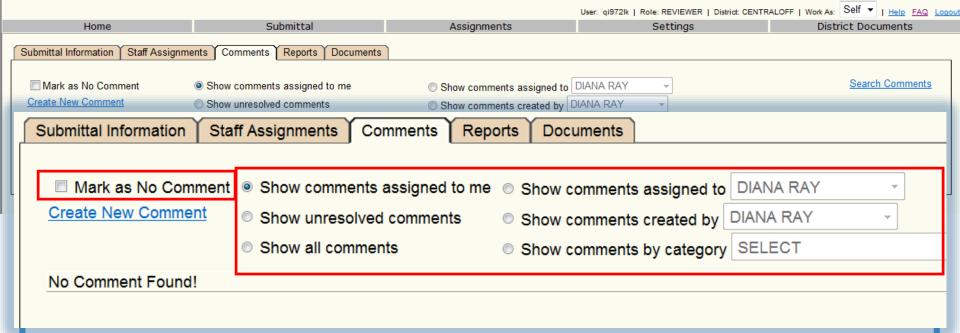


















User: gi972lk | Role: LEAD REVIEWER | District: CENTRALOFE | Work As: Self

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			terrent   District Service   Training	1 11019 1710 209	
Home	Submittal	Assignments	Settings	District Documents	
Submittal Information   St	aff Assignments   Comments   Rep	ports Documents			
☐ Mark as No Commen Create New Comment	Show comments assigned Show unresolved comments		ted by DIANA RAY	Search Comments	
1. test comment #1  Categories: SP Status: CC  2. Test comment #2	Categories:	SPECIFICATIONS		PH NALLEY	
▼ Categories: RO     Status: CO	iotatus.	COMMENT SUBMITTED FO	OR RESPONSE By: JOSEP	PH NALLEY	
3. Test comment #3  Categories: RO Status: CO	2. Test comment #	2 ROADWAY PLANS	;e:	PH NALLEY	
	Status:	COMMENT SUBMITTED FO	OR RESPONSE		
	3. Test comment # <b>▼ Categories:</b>	ROADWAY PLANS			
	Status:	COMMENT SUBMITTED FO	OR RESPONSE	2016	

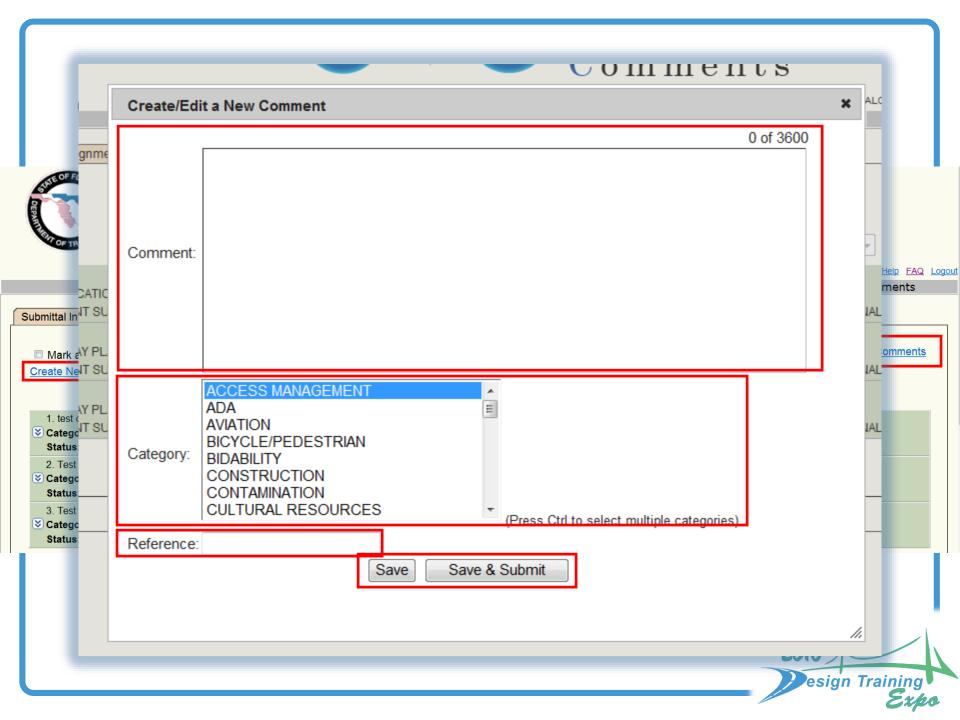




User: qi972lk | Role: LEAD REVIEWER | District: CENTRALOFF | Work As: Self

Home	Submittal	Assignments	Settings	District Documents
Submittal Information Staff Assig	nments Comments Reports Doc	uments		
☐ Mark as No Comment  Create New Comment	<ul><li>Show comments assigned to me</li><li>Show unresolved comments</li></ul>	<ul><li>Show comments assigned to</li><li>Show comments created by</li></ul>		Search Comments
1. test (  Catego Status Assigned To:	: JT EHRHARDT (CO		Reference: Created By: JOSEI	PH NALLEY
2. Test Status 3. Test Catego Assigned To:	: JT EHRHARDT (CO		Reference: Created By: JOSEI	PH NALLEY
Status		ı	Reference:	
Assigned To:	: JT EHRHARDT (CO	NSULTANT PM)	Created By: JOSEI	PH NALLEY





Submittal



Home



Cubaritte Information Y Ctaff Assignments Y Comments Y Departs Y Departs 4. Test comment #4 Categories: Reference: CONSTRUCTION COMMENT NOT SUBMITTED Assigned To: JOSEPH NALLEY (REVIEWER) Created By: JOSEPH NALLEY Status: JOSEPH NALLEY Test comment #4 REVIEWER 6/5/2012 Edit Delete Submit Add Document Submit All Comments **Submit Selected Comments** COMMENT SUBMITTED FOR RESPONSE Assigned To: WALTER CORBETT (LEAD DESIGNER) Created By: JOSEPH NALLEY Status: 3. Test comment #3 ROADWAY PLANS Reference: Status: Created By: JOSEPH NALLEY COMMENT SUBMITTED FOR RESPONSE Assigned To: WALTER CORBETT (LEAD DESIGNER) 4. Test comment #4 Categories: CONSTRUCTION Reference: Status: COMMENT NOT SUBMITTED Assigned To: JOSEPH NALLEY (REVIEWER) Created By: JOSEPH NALLEY JOSEPH NALLEY REVIEWER Test comment #4 6/5/2012 Edit Delete Submit Add Document Submit All Comments Submit Selected Comments

Assignments



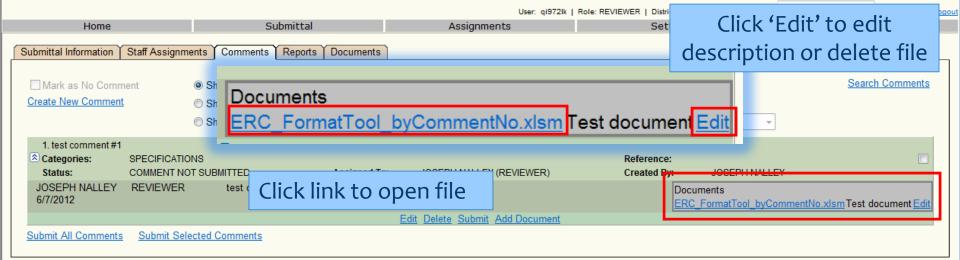
District Documents

User: qi972lk | Role: REVIEWER | District: CENTRALOFF | Work As: Self ▼ | Help FAQ Log

Settings



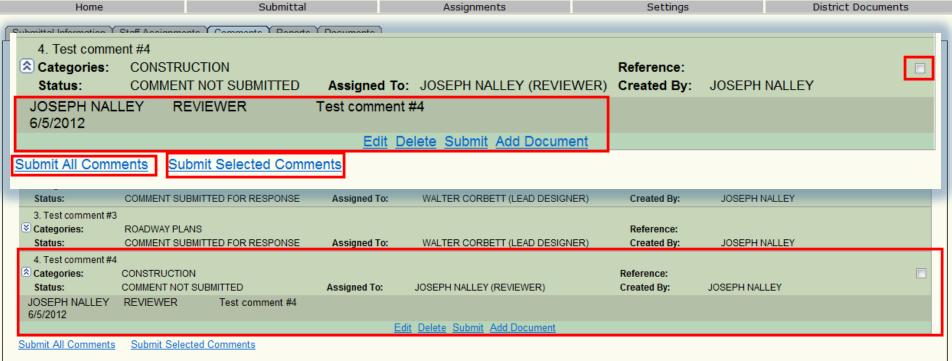














User: qi972lk | Role: REVIEWER | District: CENTRALOFF | Work As: Self ▼ | Help FAQ Log

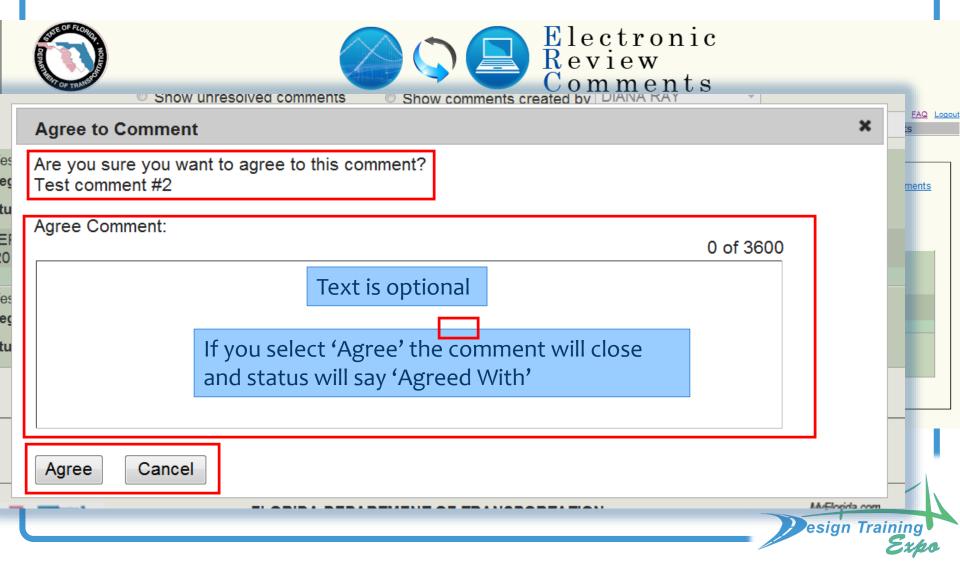


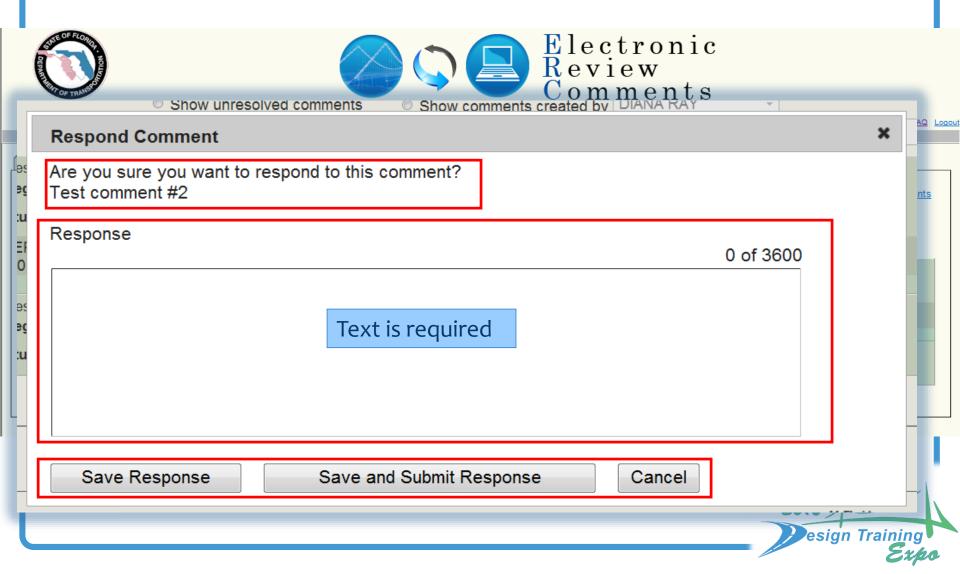


Home	Submittal	Assignments	Settings	District Documents
Submittal Information Staff As	signments Comments Reports Documents			
☐ Mark as No Comment	Show comments assigned to me     Show unresolved comments	Show comments assigned to DIANA RA		Search Comments
	Show all comments	Show comments by category SELECT		▼
		To: WALTER CORBETT (LEAD DESIGN	Reference: ER) Created By: JOSEPH	NALLEY
	ADWAY PLANS		Reference	
Statue: CO	MMENT SURMITTED FOR	ssigned To: WALTER CORBI		
JOSEPH NALLEY 6/4/2012	REVIEWER Test	comment #2		_
0/4/2012		Agree Respon	<u>d</u>	



User: qi972lk | Role: LEAD DESIGNER | District: CENTRALOFF | Work As: Self ▼ | Help FAQ Logo









Home	Submittal	Assignments	Settings	District Documents
Submittal Information Staff Ass	signments Comments Reports Documen	its		
☐ Mark as No Comment	<ul><li>Show comments assigned to me</li><li>Show unresolved comments</li><li>Show all comments</li></ul>	<ul> <li>Show comments assigned to DIANA RAY</li> <li>Show comments created by DIANA RAY</li> <li>Show comments by category SELECT</li> </ul>	<b>*</b>	Search Comments
2. Test comment #2  Categories: ROADW	AY PLANS	, , ,	Reference:	
2. Test comment #2  Categories: ROAL  Status: RESF		ned To: WALTER CORBETT	Reference: Created By: JOSEP	H NALLEY
JOSEPH NALLEY 6/4/2012		mment #2		
WALTER CORBETT 6/5/2012	LEAD DESIGNER Test Re	sponse		
		Edit Submit Agree Add Documer	<u>nt</u>	





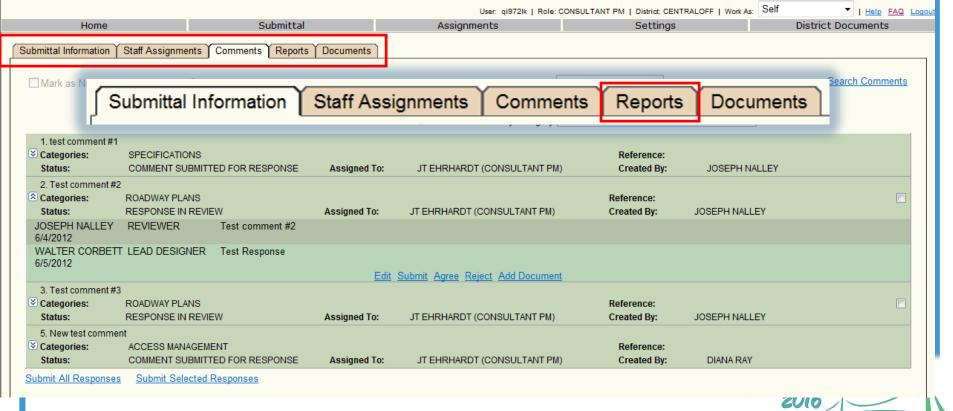


Home	Submittal	Assignments	Settings	District Documents
Submittal Information   Staff A	Assignments Comments Reports	Documents		
☐ Mark as No Comment	<ul><li>Show comments assigned to me</li><li>Show unresolved comments</li><li>Show all comments</li></ul>	<ul> <li>Show comments assigned to DIANA</li> <li>Show comments created by DIANA</li> <li>Show comments by category</li> </ul>	RAY *	Search Comments
Status: RESP		Assigned To: WALTER CORBETT	Reference: Created By: JOSEP	H NALLEY
JOSEPH NALLEY REVI 6/4/2012 WALTER CORBETT LEAD 6/5/2012	EWER Test comment #2  DESIGNER Test Response	Edit Submit Agree Add Documer	nt	
Status: COMI	DWAY PLANS MENT SUBMITTED FOR RESPONSE bmit Selected Responses	Assigned To: WALTER CORBETT (LEAD DE	Reference:	SEPH NALLEY









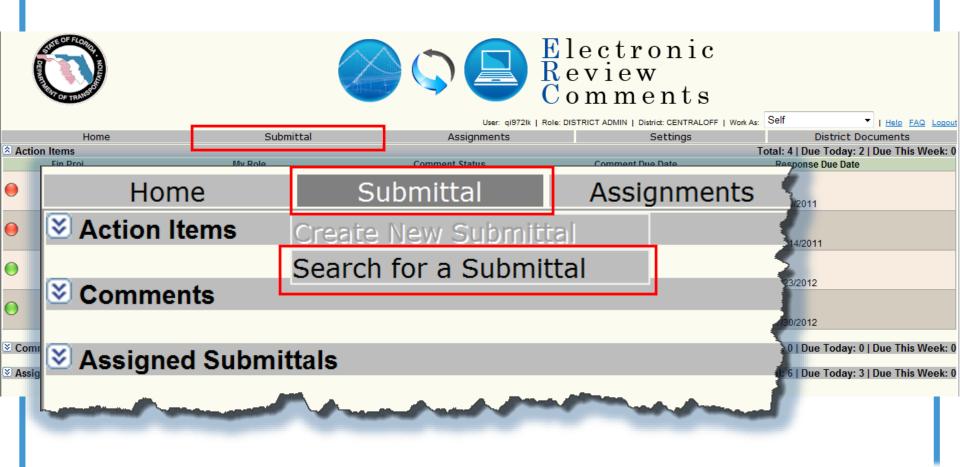








### **Home Page**





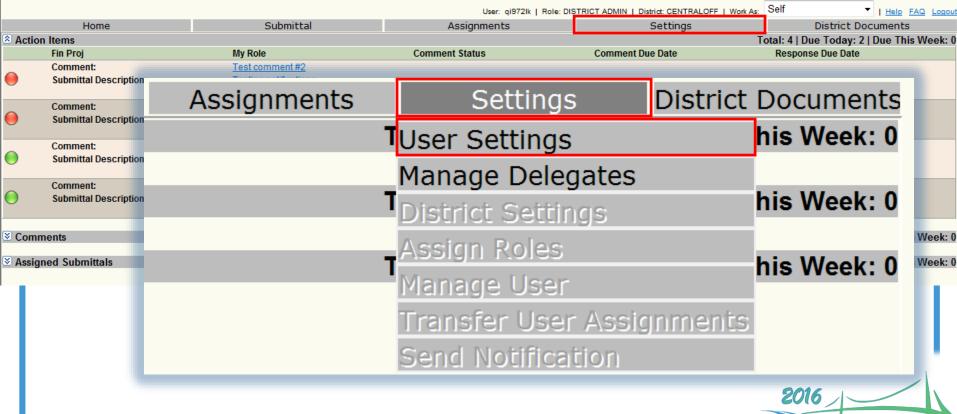
### **Submittal Search Screen**

E OF FLORIDA	Electronic Electronic	
OF TO	Search for a Submit	tal
Comment Due Date:	to	I Help
Response Due Date:	to	cument
Submittal Description:		- 1
Staff Member:		Clear
FM Project:		
Phase Type:	SELECT *	- 1
Submittal Type:	SELECT	- 1
District:	co -	
Status:	SELECT -	
Search Clear		
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### **Home Page**





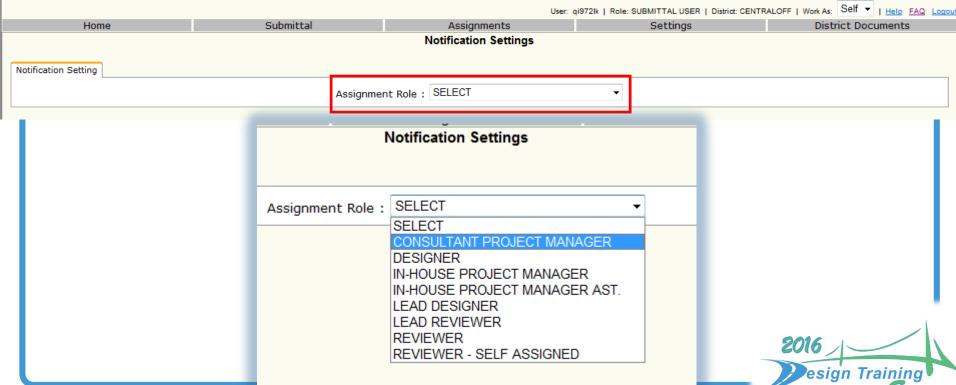


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# **Notification Settings**







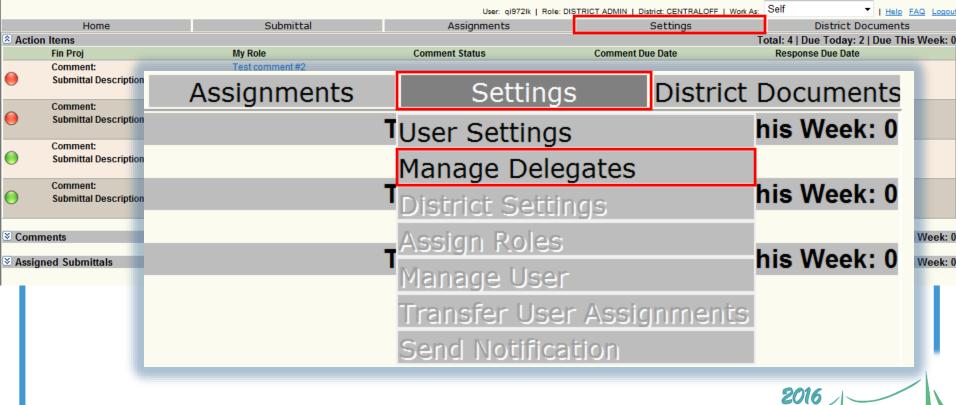
# **Notification Settings**

Home	Notification Settings	Work As: Self ▼   Help FAQ Logo District Documents	
Notification Setting	Assignment Role : CONSULTANT PROJECT MAI	NAGER + Notify User	
	COMMENT AGREED TO		
	COMMENT CLOSED		
	COMMENT DUE DATE UPDATED		
	COMMENT REASSIGNED		
	COMMENT REJECTED		
	COMMENT RESCINDED		
1 1	COMMENT SUBMITTED FOR REVIEW		
	COMMENT SUBMITTED TO DESIGNER		
	DELEGATE ASSIGNED		esign Training
			resign training •

### **Home Page**

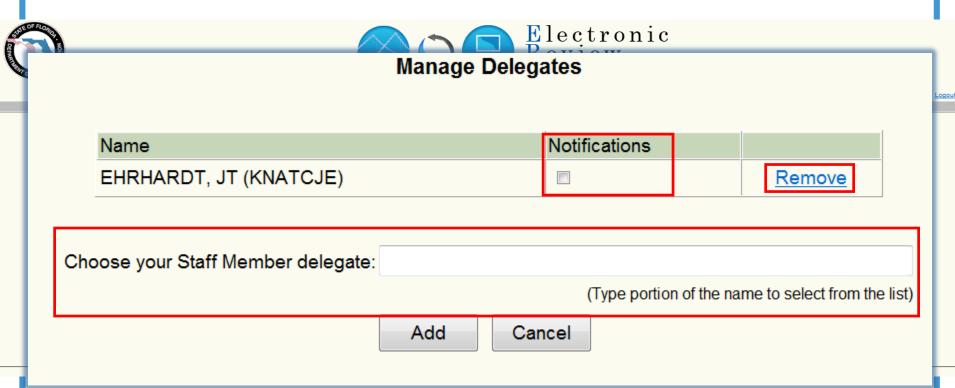






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# Delegates





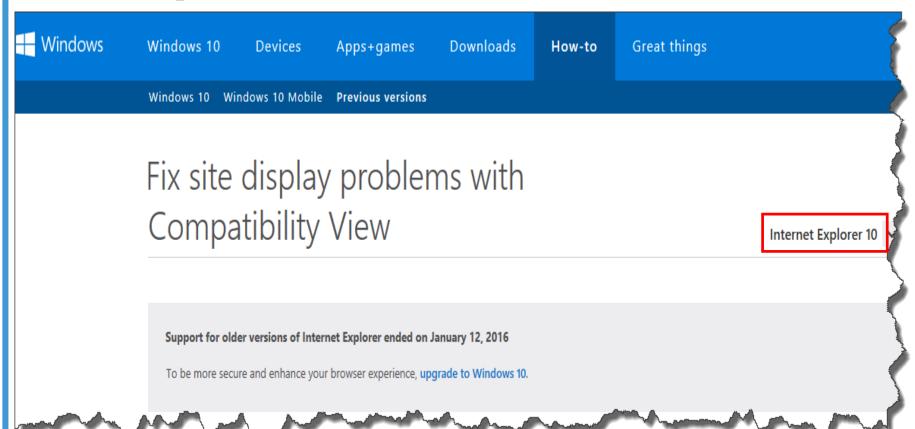
## Compatibility

- Internet Explorer version 10 or higher must be run in compatibility mode.
- Google Chrome or Firefox will have issues uploading/downloading documents

http://windows.Microsoft.com/en-us/internetexplorer/use-compatibility-view#ie=ie-10



## Compatibility









RICK SCOTT GOVERNOR

ANANTH PRASAD SECRETARY

#### STRUCTURES DESIGN BULLETIN 13-02

ROADWAY DESIGN BULLETIN 13-03

TRAFFIC OPERATIONS BULLETIN 01-13

DCE MEMORANDUM 02-13

(FHWA Approved: 3/20/13)

DATE:

March 21, 2013

SUBJECT:

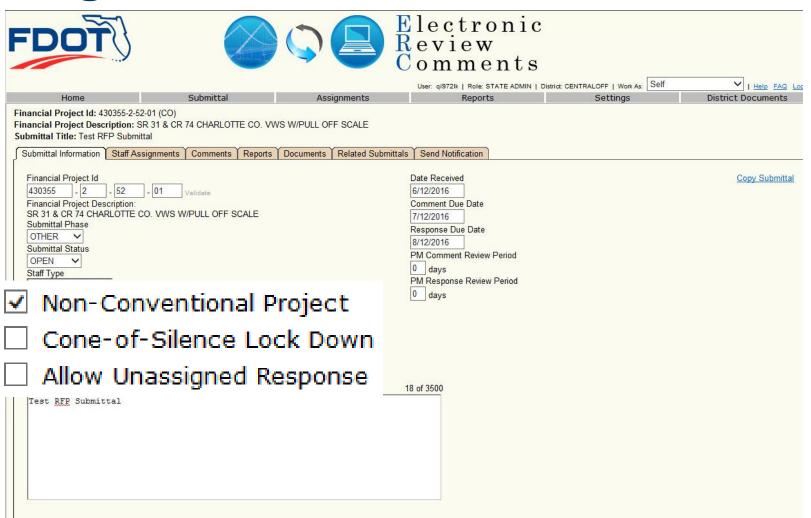
Direction to Design-Build and Public-Private-Partnership Project Phase Reviewers

Modifications to the Electronic Review Comment System (ERC)

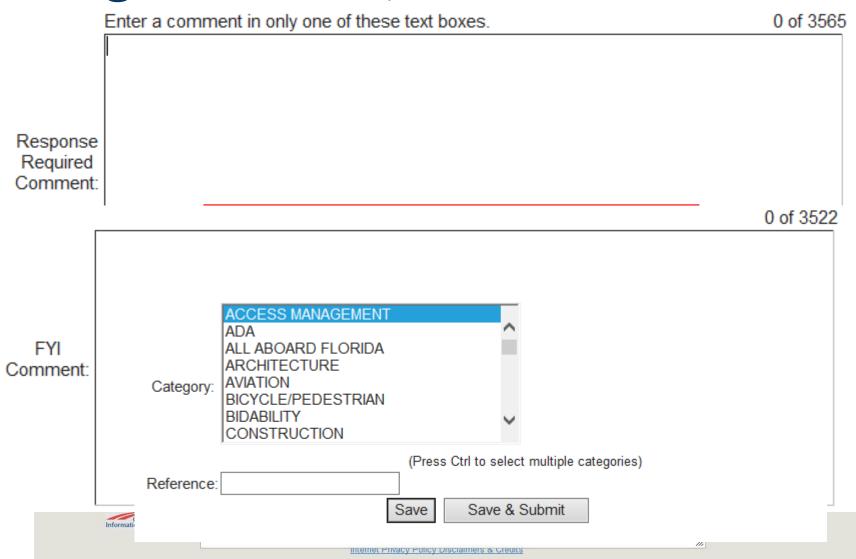
Separate component plan review comments into categories which consist of comments that <u>do</u> and comments that <u>do not</u> refer to direct violations of the Contract as follows.

 Comments that do refer to direct violations of the Contract require a written response by the Design-Build Firm or Concessionaire. Where possible, the reviewer is expected to include

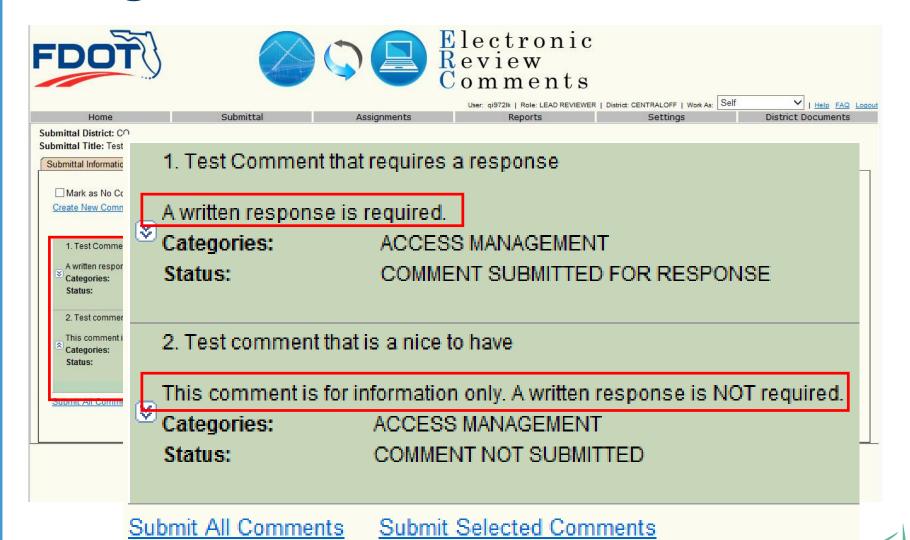








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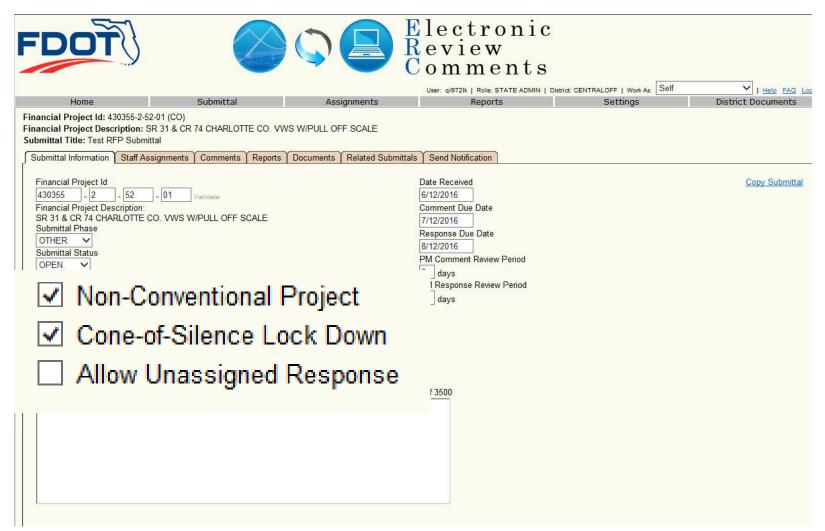
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#### Cone of Silence

- Limit's only those assigned to submittal to view comments/responses
- District Setting must be checked to allow for the feature to be enabled in District
- Used by District Administrators/In-House PM's & Submittal Creator's
- Checkbox on the Submittal Screen
- Can be unchecked on submittal screen at any point in time of submittal

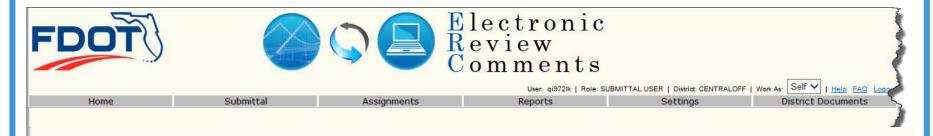


#### **Cone of Silence**





#### **Cone of Silence**



The selected Submittal is under Cone-of-Silence Lock Down.



#### **Home Screen**

al



Assignments Reports Settings

User Settings Tot

Manage Delegates

District Settings Tot

Transfer User Assignments

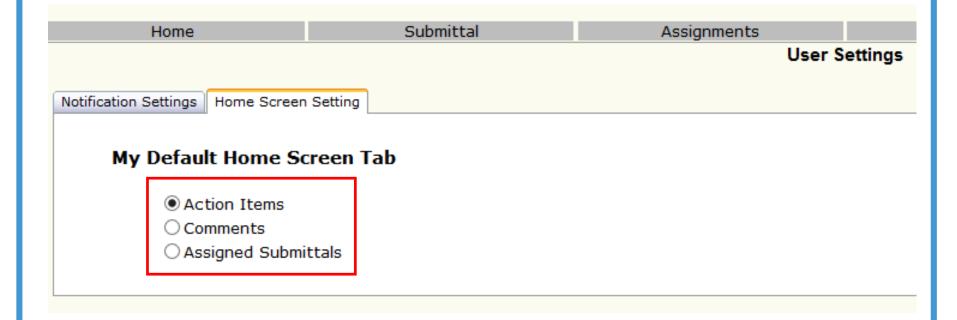
User: qi972lk | Role: SUBMITTAL USER | District: CENTRA

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Tot

#### **Home Screen**











User: qi972lk | Role: STATE ADMIN | District: CENTRALOFF | Work As: Self

**Assignments** Reports Settings Total: 26 | Due Unresolved Comments Submittal Review Summary Total: 62 | Due

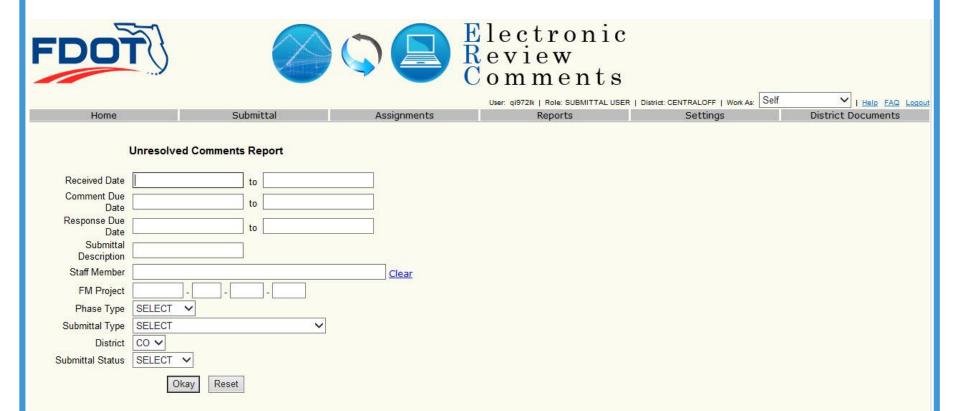
Total: 79 | Due



District Documents

I Due This Week: 0

| Due This Week: 0







Financial ‡ Project ld	Submittal Type	Submittal Phase	Dist.	Submittal Status	Submittal Description	Date Received		Response Due Date	Comment ‡	Comment Status ‡	Assigned To	Comment Created By	Created Date	Days Past ‡ Due	Category ‡
	PLANS FINAL	FINAL	CO		Testsubmittal for Design/Build Project	6/12/2016	7/12/2016	8/12/2016	Test Comment that requires a response     A written response is required.	COMMENT NOT SUBMITTED	Ellen Sliger	Ellen Sliger	6/12/2016	0	ACCESS MANAGEMENT
									Test comment that is a nice to have     This comment is for information only. A writ	COMMENT NOT SUBMITTED	Ellen Sliger	Ellen Sliger	6/12/2016	0	ACCESS MANAGEMENT

Report Date: 06-12-2016 Page 1 of 1

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- District is displayed throughout application
- Hover on Home page over the FPID and the project description will display
- Assigned Submittals displays o\* for marking "no comment" box
- Submittal Title/Description has been displayed on several pages
- Search Submittal screen an option to include only submittals with unresolved comments



- Allow multiple comments by clicking "create comment" once
- IHPM's & District Admins have ability to send a notification to those assigned to submittal
- District Admin's can change staff type if no comments have been made
- IHPM's can not close a submittal with unresolved comments
- Staff Assignment Lists have been alphabetized by Last Name



- Ability for Staff Assignment defaults list to append existing assignments.
- File sizes have been raised to 1GB
- Consultant PM's have ability to upload documents to Submittal
- Statewide Administrators have ability to delete individual comments
- Updated FDOT Logo

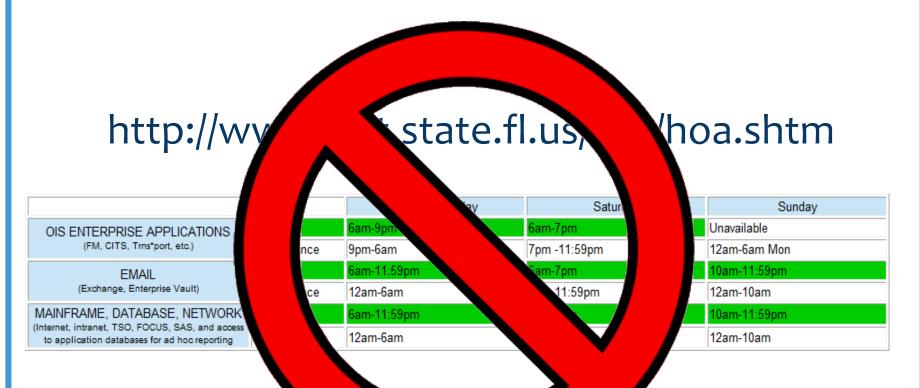


Deployment Scheduled for Sunday June 19, 2016

ERC will not be available Sunday June 19, 2016



#### System Availability



NEW LOGIN JUPLEMENTED NEARLY 24/7 AVAILABILITY



# **Final Thoughts**

- When reporting issues give us as much information as possible.
- For enhancement ideas:

#### E-MAIL

CO-ERCISAAdmin@dot.state.fl.us



# Final Thoughts

#### DO NOT E-MAIL

Kurt Lieblong, Ben Lewis or Jim Wolfe for ERC Issues

**INSTEAD** 

E-MAIL

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### **Thank You**

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